

Warranty Service



At Classic Homes, our commitment to the health and safety of our customers, team members, trade partners and the community-at-large is our #1 priority. **In light of the COVID-19 situation, we kindly ask that you complete the following document prior to Classic scheduling warranty service for your home.**

Your name, address, phone number and/or email address is required.

Should you choose not to provide the requested information or you refuse to execute the Waiver and Release below, we respectfully reserve the right to refuse to schedule a warranty appointment at your home. *We thank you for your cooperation.*

NAME

DATE

ADDRESS

EMAIL

PHONE

PLEASE ANSWER THE FOLLOWING QUESTIONS

YES NO

- | | | |
|--|--------------------------|--------------------------|
| 1. Have you traveled outside the U.S. or to/ from a highly infected region in the past 21 days? | <input type="checkbox"/> | <input type="checkbox"/> |
| 2. Have you been in contact with anyone diagnosed with COVID-19 in the past 21 days? | <input type="checkbox"/> | <input type="checkbox"/> |
| 3. Are you a first responder or medical or healthcare professional with potential exposure to COVID-19 patients? If you are, we sincerely thank you for your courage and service in these difficult times. | <input type="checkbox"/> | <input type="checkbox"/> |
| 4. Are you displaying any symptoms of the COVID-19 virus? These are dry cough, body aches, fever, difficulty breathing. | <input type="checkbox"/> | <input type="checkbox"/> |

If you answered YES, to any of the above questions, we will not be able to schedule a warranty appointment at your home.

Waiver and Release:

Classic Homes, as a construction company, is deemed a Critical Business, as defined in the Amended Public Health Order 20-24 Implementing Stay at Home Requirements (the "Order"). As a Critical Business under the Order, Classic Homes is allowed to operate and conduct services required to complete a real estate transaction. These services include visiting our model, visiting your home under construction and related activities. By signing below you acknowledge and agree that (1) You have elected to allow Classic Homes and its representatives to perform warranty repairs in person and at your home; (2) You understand and acknowledge that any person-to-person interaction carries risks associated with the transmission of the Covid-19 Virus and you explicitly assume such risks; (3) You represent and warrant that you have truthfully answered the above questions in the negative; and (4) You acknowledge and understand that the Order requires that in the operation of a Critical Business steps are mandated to reduce the risk of disease transmission, including that individuals shall maintain at least a six foot distance from other individuals, that you wash your hands with soap and water for at least twenty seconds as frequently as possible or use hand sanitizer, that it is recommended that you wear face masks and gloves as protection and you agree to abide to the foregoing and with any such mandated steps as imposed by Classic Homes, now and in the future, in the conduct of person-to-person interactions.

In consideration of allowing Classic Homes and its representatives to enter your home for the purpose of performing warranty repairs, or otherwise engage in person-to-person interaction with you, you do hereby knowingly and voluntarily forever release and hold Classic Homes and its shareholders, managers, employees, contractors, successors or assigns, and agents (collectively, the "Released Parties") harmless from any and all liability, claims, actions or damages, including without limitation, claims for negligence, property damage, personal injury or wrongful death, which you or your family or any of your representatives, heirs, successors or assigns may have, or which may hereafter accrue, as the result of relating to or arising from entering your home or otherwise engaging in person-to-person interaction with any of the Released Parties. You acknowledge and agree that but for the execution of this Waiver and Release, Classic Homes would not perform the warranty work and confer such benefits to you. By executing this Waiver and Release you knowingly and willfully accept all risks related to or arising from all such activities and interaction.

SIGNATURE

DATE

SIGNATURE

DATE